



CONTACT

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Goodyear, AZ



FULL STACK

- SQL
 - MSSQL
 - Oracle
 - MySQL
- Microservice Architecture
- Event Driven Architecture



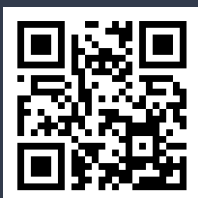
SOFTWARE

- Project Management
 - Jira / Notion
 - Trello
 - Asana
 - Agile
- Microsoft 365
- RESTful / SOAP APIs
- Version Control
 - Git / Github
 - SVN



LANGUAGES

- Javascript
 - React
 - JQuery
 - Node.js
 - Typescript
- Coldfusion
- PhP



ALANA EATON

Software Engineer



ABOUT ME

Passionate software engineer with 3 years of professional experience and a lifelong love for turning caffeine into clean code. I thrive at the intersection of innovation and humor, crafting elegant solutions with a dash of wit and a commitment to excellence. Ready to tackle complex challenges with a smile and a keyboard.



EXPERIENCE

Software Engineer

2023-2025

Smiley Lifting Solutions - Phoenix AZ

In my role, I've developed and deployed full-stack applications with a backend powered by ColdFusion, Python, and Node.js, while seamlessly integrating APIs like Samsara, Google Maps, and ChatGPT to enhance functionality. I've configured and optimized Linux and Apache servers, established best practices for version control with Git and SVN, and implemented agile workflows using tools like Jira and Asana. Additionally, I've architected improvements for internal employee platforms, leveraging jQuery, Oracle, and ColdFusion to deliver impactful solutions.

Technologies: Node.js, Typescript, Coldfusion, Python, React, JQuery

National Service Tech

2022-2023

Flex Technology Group - Mesa AZ - Remote

In this role, I streamlined operations by establishing and maintaining Standard Operating Procedures (SOPs) and diagnosing critical software issues to ensure system reliability. Leveraging Python, I developed scripts to automate repetitive tasks, improving efficiency across workflows. I also utilized advanced Excel functions to automate inventory tracking and reporting, integrating data-driven solutions into daily operations. Collaboration tools such as Jira, Notion, and Trello supported my contributions to a dynamic, agile environment, where I consistently delivered impactful improvements to internal processes.

Technologies: Jira, Microsoft 365, Python

Customer Relations Manager

2019-2022

Client Focus - Mesa AZ - Remote

In this role, I enhanced API functionality to enable seamless CRM integration for clients, driving improved system interoperability. I designed and implemented an efficient client onboarding process, reducing friction and accelerating adoption. Collaborating directly with the Director of IT, I identified and resolved critical software bugs while contributing to the development of new features. Additionally, I optimized scheduling systems, streamlining workflows to minimize user interactions and improve overall usability.

Technologies: C#/.net, Trello, Notion